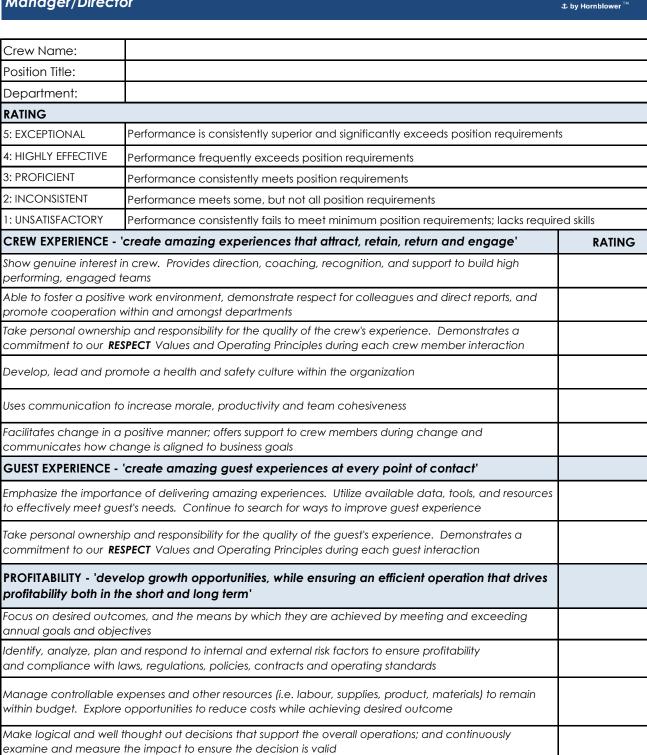
PERFORMANCE ASSESSMENT

Manager/Director



Manager/Director

RELATIONSHIP MANAGEMENT - 'develop strong, viable and trustworthy relationships with Stakeholders, Business and Community Partners and Regulators, through continuous	
improvement, incorporating best management practices and being accountable as a good corporate citizen'	
Communicate effectively within and amongst departments and express information with consistency and clarity. Listen to feedback to increase understanding and continuous improvement	
Develop effective solutions to problems; remove barriers or obstacles to create opportunities for improvement	
Gain support and understanding for ideas, proposals, and changes; helps others to understand complex initiatives and sensitive situations; consider other opinions and factors to determine the outcome	
Build constructive, friendly and professional relationships with stakeholders and partners to uphold our brand promise and promote our reputation as a good corporate citizen; maintain associations that can provide information, assistance and support	
PERSONAL CAPABILITY	
Demonstrate knowledge, competency and skill to perform the job effectively; show expertise in the role	
Keep abreast with current industry trends and continuously work to enhance professional expertise	
Understand the operation, lead by example, is physically and emotionally present for the crew	
Overall Average Performance Competency	

Describe crew member's overall performance, include strength and opportunities for improvement. Provide supporting details.

Describe areas for professional growth.

This is to acknowledge that I have discussed my Performance Assessment. I understand that this completed document will be part of my Crew File.

Manager/Director

Crew Member's Signature:	Date:
Manager's Signature:	Date:
Dept Head Signature:	Date: